

SIT20316 Certificate II in Hospitality

(Release 1)



Qualification Description

This qualification reflects the role of individuals who have a defined and limited range of hospitality operational skills and basic industry knowledge. They are involved in mainly routine and repetitive tasks and work under direct supervision.

How will you learn?

The program has been designed to give students a range of flexible training options, to meet their needs, these include face to face classroom based, distance learning or blended delivery. Face to face training includes a range of practical activities in a simulated work environment, along with theory components – some of which may need to be completed by students outside of class times. Actual delivery method and timing will be agreed prior to the program commencing.

Eligibility/Entry Requirements

There are no entry requirements for this qualification.

Length of the course

This program is delivered part time over a 6 to 12 month period depending on the needs of the student. GTNT will be offering this qualification in the Darwin, Palmerston and Katherine regions.

Program Content & Accreditation

This training program covers 12 units of competency taken from the Tourism, Travel and Hospitality Training Package and are recognised nationwide. There are 6 core units and 6 elective units, alternate elective units may be selected in negotiation with GTNT Training Plus prior to commencement of delivery.

Unit Code	Unit Name	Unit Type
BSBWOR203	Work effectively with others	Core
SITHIND002	Source and use information on the hospitality industry	Core
SITHIND003	Use hospitality skills effectively	Core
SITXCCS003	Interact with customers	Core
SITXCOM002	Show social and cultural sensitivity	Core
SITXWHS001	Participate in safe work practices	Core
SITXFSA001	Use hygienic practices for food safety	Elective (A)
SITHCCC003	Prepare and present sandwiches	Elective
SITHKOP001	Clean kitchen premises and equipment	Elective
SITXINV001	Receive and store stock	Elective
SITXINV002	Maintain the quality of perishable items	Elective
SITXWHS001	Participate in safe work practices	Elective

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Recognition of Prior Learning (RPL)

RPL is an assessment process that involves assessment of an individual's relevant prior learning (including formal, informal and non-formal learning) to determine the credit outcomes of an individual application for credit. We will work with students to identify any relevant existing skills and knowledge they may have to determine their eligibility for recognition for any components of the qualification which may save time and avoid unnecessary duplication of training.

Career Pathways

This qualification provides a pathway to work in various hospitality settings, such as restaurants, hotels, motels, catering operations, clubs, pubs, cafés, and coffee shops.

Possible job titles include:

- Bar Attendant
- Café Attendant
- Catering Assistant
- Food and Beverage Attendant
- Front Office Assistant
- Porter
- Room Attendant



For further information

Contact Kellie Walker, Training Coordinator at GTNT Training Plus on **(08) 8980 0600** (extension 138) or email training@gtnt.com.au

Unique Student Identifier

From 1 January 2015, all students participating in Nationally Recognised Training in Australia will need to have a Unique Student Identifier, or USI. This includes students completing an apprenticeship, skill set, and certificate or diploma course. A USI gives you access to your online USI account and will contain all of your nationally recognised training records and results from 1 January 2015 onwards. Your results will be available in your USI account.

When applying for a job or enrolling in further study, you will often need to provide your training records and results. One of the main benefits of the USI is that you will have easy access to your training records and results throughout your life.

It is free and easy for you to create your own USI online at www.usi.gov.au.
Your local Customer Service office can also provide further information and assistance.
For assistance please call us on our admin desk line 04 2660 3503/02 8872 8903.



GTNT Training Plus is a Recognised Training Organisation that issues nationally recognised qualifications and statements of attainment. RTO number: 0381